

A customer service specialist will contact you to confirm the details within 24 hours. For immediate assistance, call (803) 648-1898 or e-mail info@thewillcox.com .

Spa Facility

Our spa treatments are designed for both men and women and are performed in the comfort of our private treatment rooms. Our spa therapists are highly trained in their fields, and are licensed and fully certified to ensure that you have the best spa experience possible.

Appointment Arrival Times

We kindly request that you arrive 15 minutes before your scheduled spa appointment. This allows our therapists to thoroughly review your medical history to ensure you receive appropriate and safe treatment. It also allows you time to decompress and prepare for your treatment.

Spa Etiquette

The spa is a haven of tranquility. To safeguard your relaxation and that of other guests, we ask that you turn off your cell phone and speak softly.

In-Room Massage

Enjoy the benefits of select spa services in the comfort and privacy of your room. The front desk receptionist is pleased to arrange in-room massages for hotel guests.

Gift Certificates

Give the gift of good health, great skin and total rejuvenation with a Spa at The Willcox gift certificate.

Cancellation Policy

Should you need to cancel your appointment, please provide 24 hours notice to avoid incurring the full therapy fee or voiding gift certificates.

Hours of Operation

Daily from 8 a.m. to 7 p.m.

We offer a 10 percent discount to military personnel, teachers and students on all spa services at The Willcox .